



# You've built a strong relationship with your clients. At CenterWell, you can be sure their doctors will, too.

That's because our team is more than providers—they're advocates for the way your clients want to live. And CenterWell isn't a facility, it's a community of care and caring. Your clients will feel the difference when they walk through our doors, as they are greeted by our friendly staff, and enjoy the comfort of our specially-designed centers. Here, we foster physical, emotional, and social wellness. For every patient, every day. Your clients deserve CenterWell's senior-focused primary care.



# Here's how we're different



## Caring

- Doctors who listen with compassion
- A dedicated care team
- Personalized care plans
- Coordinated referrals



## Focused

- Shorter wait times
- Unrushed appointments
- Proactive care and follow-up
- Medicare Advantage plans accepted
- Dedication to preventive and quality care



## Accessible

- Same-day appointments
- Family-friendly exam rooms
- Wider doors and hallways and non-slip floors
- Exam chairs that rise and lower to accommodate mobility changes

- 24/7 phone access to care team
- Online medical records
- Live video visits (TeleVisits)



## Convenient

- Conveniently located centers
- On-site pharmacy\*
- Convenient or free parking\*
- On-site lab
- On-staff clinical pharmacist
- Coordination with Health Plan transportation\*\*
- Convenient specialty network



## Connected

- Extensive community partnerships
- On-site community center
- Virtual education opportunities
- Year-round social programming

Above all else, we appreciate that true healthcare is holistic and happens beyond just when you're sick.

Our doctors like to see their patients on a regular basis (six times per year). And between visits, our care teams check in about treatment plans, prescription medications, and diet, exercise and lifestyle changes.

Every day, we come to work dedicated to providing personalized, high-quality healthcare and an excellent patient experience to help seniors in communities we serve live healthier, happier and more fulfilling lives.



For additional information, tools and educational resources, visit [CenterWellPrimaryCare.com/agents](https://www.CenterWellPrimaryCare.com/agents)

\*available at some locations

\*\*when needed